

Protection and Prevention

Duty of Care for UN Volunteers

What can you do when a problem arises?

Reporting

UN Volunteers may report written allegations of misconduct, including sexual harassment, to the duly authorized investigative body of the Host Agency.



Guidance

For guidance and advice regarding Code of Conduct, procedures of reporting, and protection, UN Volunteers may approach the Ethics Office of the Host Agencies.



Resolution

UN Volunteers may approach the office the United Nations Ombudsman for the United Nations Funds and Programs to seek mediation and informal resolution.



What systems are in place to protect UN Volunteers?



Protection

UN Volunteers who report misconduct are protected against retaliation in accordance with the Secretary General's Bulletin ST/SGB/2005/21 as well as by Host Agency policies.

Counselling

Victims of trauma may avail themselves to the Counselling Services via the Critical Incident Stress Management Unit, UN Department of Safety and Security, which can deploy counsellor(s) to the field to provide counselling support.

Training

All UN Volunteers undergo mandatory trainings that provide them with a basis of knowledge as to their rights and obligations regarding ethics and reporting.



**UN
VOLUNTEERS**