

# SMARTER WORKING

*Where Mindset Meets Efficiency*

## Course Contributors and Facilitators



### James Bianco - Coach

James specialises in coaching teams and leaders passionate about their mission and determined to make the world a better place. He has founded his own business, built, led and developed large multi-disciplinary teams across the globe on multiple occasions and has worked in international development at senior levels, including with Ministers, for over fifteen years. Throughout his career he has lived and worked in a range of countries including Bangladesh, Myanmar, Tanzania, Uganda, Sudan, South Sudan and Ghana. He is a Professionally Certified Coach by the International Coaching Federation and is passionate about developing the future leaders our world so desperately needs.



### Moyra Scott - Coach

Moyra is both an artist and a productivity specialist (it's not often you see those words in the same sentence). She specialises in enabling people to do more great work and take control of their diaries, inboxes and work-life. Moyra has been successfully delivering a tried and tested productivity programme for years. This programme was re-designed in the last year to be delivered as both a live workshop and an e-course and has been rolled out across University College London, the University of Cambridge, Kings College London and range of Local Authorities.



### Daniel Gonzalez Carmena – UNV Capacity Development Team

Supporting the UNV Capacity Development Team since the end of 2020, Daniel is contributing to the development and delivery of learning programmes and activities for Volunteers. Passionate about the transfer of capacities and empowerment of people concerning global social and environmental challenges. Previously he has worked on the scaling-up of environmental start-ups in Copenhagen and for the UNCCD in Bonn, on capacity building and knowledge management products and activities towards stakeholders, the general public and youth, related to sustainable land management, land degradation and climate change matters.



### Melike Arslan – UNV Capacity Development Team

As Capacity Development Assistant at the UNV Capacity Development Team, Melike supports the effective planning, delivery, and coordination of onsite and online learning initiatives for UN Volunteers globally. She holds a BSc and MSc in Psychology and has previous experience in higher education, community-based fieldwork, and interdisciplinary project coordination. One of her strongest passions is to strive building communities that share knowledge and reach their fullest potentials together through continuous learning. She fully believes in the empowering nature of both formal and non-formal education as pillars of growth in this continuous learning journey.



### Federica Milano – UNV Capacity Development Team

Federica supports the UNV Capacity Development Team as a Learning Analyst. In her work, she focuses on adult education as a tool for social inclusion and professional development, with a special interest in learning and educational methodologies as a tool to develop human potential. She has wide experience designing and delivering learning programmes for the UNV Program, and other international organizations such as the European Commission and the International Training Center of the ILO.