

UNV LEARNING PORTFOLIO

A Comprehensive Offering For UN Volunteers

UNV - Capacity Development Team



Scan the QR code to watch a [video on UNV learning experiences for UN Volunteers!](#)

This guide aims to empower Country Coordinators and Mobilizers with knowledge about the comprehensive UNV Learning Portfolio, enabling them to understand and effectively communicate the added value of these learning opportunities to potential UN partners and volunteers.

01 Pre-Deployment & Onboarding



02 During Assignment Skill Development



UN VOLUNTEER LEARNING JOURNEY

UN Volunteers can access a seamless learning journey, blending five diverse experiences, to equip them with essential skills for their current role and future opportunities. This approach emphasizes personalized and continuous learning, tailored to their evolving needs during their assignment. It's our commitment to nurturing the full potential of UN Volunteers, supporting their ongoing personal and professional growth.

03 End Of Assignment Career Support



Pre-Deployment & Onboarding



01. Onboarding

(Self-paced and live online)

An enabling programme to ensure that UN Volunteers are effective from the start, including step-by-step recruitment support, guided learning on UNV Conditions of Service, and a 90-day onboarding plan.

- [UNV eCampus](#)
- Mandatory Courses
- Essential Courses
- Onboarding Portal
- Learning Plan
- Onboarding Workshops

02. Skills Surge

(Self-paced and live online)

A set of initiatives to elevate competencies in leadership, productivity, languages, and UN competency-based collections, including free access to leading learning platforms and individual coaching.

- Competency-based Learning Collections
- LinkedIn Learning
- Rosetta Stone
- Coursera
- UNITAR
- Coaching
- Ready To Lead (Leadership) Workshops
- Smarter Working (Productivity) Workshops
- UN Youth Volunteer Workshops
- UN Language Proficiency Exam, UNLPE

03. Empower for Change

(Blended - self-paced, live online and in-person)

Empowering UN Volunteers to champion positive transformations, promote inclusivity, and embody UN values through learning on Prevention of Sexual Exploitation and Harassment, Diversity, Equity, & Inclusion (DE&I), and Anti-racism.

- PSEAH Workshops
- Ombudsman Sessions
- Diversity, Equity and Inclusion Workshops
- Anti-Racism Dialogues

04. Connect & Learn

(Live online and in-person)

UN Volunteers share their experiences, fostering a culture of mutual learning. These programmes include in-person, field-based workshops enhancing UN Volunteers' capacity to provide effective on-the-ground solutions, addressing assignment-specific needs while promoting collaborative learning and networking.

- You, We, Us
- Voices of Change
- Capacity Development Learning Facility, CDLF

During Assignment Skill Development



End Of Assignment Career Support



05. Career Craft

(Blended - self-paced,
live online and in-person)

A robust offering featuring group and individual career coaching, online workshops, and a blended learning programme to support UN Volunteers actively manage their career.

- SHIFT (Blended Career Mgt programme)
- Holistic Career Management, HCM
- Career Enhancement Academy, CEA
- UNDP Career Labs
- Career Tips Thursdays
- Career Journey Podcasts

UNV LEARNING EXPERIENCES: A COMPREHENSIVE GUIDE

Access to Premier Learning Resources

UN Volunteers have free access to one of the most comprehensive learning offerings in the UN System, and a digital learning platform (eCampus) as the gateway to all accessible learning initiatives.

● Assignment Type		International & National						Online
● Volunteer Category		Expert	Specialist	Refugee	Youth	University	Community	Online
01 Onboarding	UNV eCampus	✓	✓	✓	✓	✓	✓	✓
	Mandatory Courses	✓	✓	✓	✓	✓	✓	✓
	Essential Courses	✓	✓	✓	✓	✓	✓	✓
	Onboarding Portal	✓	✓	✓	✓	✓	✓	✓
	Learning Plan	✓	✓	✓	✓	✓	✓	✓
	Onboarding Workshops	✓	✓	✓	✓	✓	✗	✗
02 Skills Surge	Competency-based Learning Collections	✓	✓	✓	✓	✓	✓	✗
	LinkedIn Learning	✓	✓	✓	✓	✓	✓	✗
	Rosetta Stone	✓	✓	✓	✓	✓	✗	✗
	Coursera	✓	✓	✓	✓	✓	✗	✗
	UNITAR	✓	✓	✓	✓	✓	✗	✗
	Coaching	✓	✓	✓	✓	✓	✗	✗
	UN Language Proficiency Exam, UNLPE	✓	✓	✓	✓	✓	✗	✗
	Ready To Lead (Leadership) Workshops	✓	✓	✓	✓	✓	✗	✗
	Smarter Working (Productivity) Workshops	✓	✓	✓	✓	✓	✗	✗
	UN Youth Volunteer Workshops	✗	✗	✗	✓	✗	✗	✗
03 Empower for Change	PSEAH Workshops	✓	✓	✓	✓	✓	✓	✗
	Ombudsman Sessions	✓	✓	✓	✓	✓	✓	✗
	Diversity, Equity and Inclusion Workshops	✓	✓	✓	✓	✓	✗	✗
	Anti-Racism Dialogues	✓	✓	✓	✓	✓	✓	✓
04 Connect & Learn	You, We, Us	✓	✓	✓	✓	✓	✓	✓
	Voices of Change	✓	✓	✓	✓	✓	✓	✓
	Capacity Development Learning Facility, CDLF	✓	✓	✓	✓	✓	✗	✗
05 Career Craft	SHIFT (Blended Career Mgt programme)	✓	✓	✓	✓	✓	✓	✗
	Holistic Career Management Workshops, HCM	✓	✓	✓	✓	✓	✗	✗
	Career Enhancement Academy, CEA	✓	✓	✓	✓	✓	✗	✗
	UNDP Career Labs	✓	✓	✓	✓	✓	✓	✓
	Career Tips Thursdays	✓	✓	✓	✓	✓	✓	✓
	Career Journey Podcasts	✓	✓	✓	✓	✓	✓	✓



In the last three years, about

32,000
UN VOLUNTEERS

have enrolled in UNV learning programmes cumulatively, gaining the relevant skills to drive meaningful change in the communities they serve (as of November 2023).

10 KEY BENEFITS OF THE UNV LEARNING PORTFOLIO

Your quick guide to effectively communicate transformative learning to UN partners and volunteers!

01**Comprehensive Onboarding:**

Volunteers hit the ground running with comprehensive pre-deployment and onboarding training, ensuring immediate effectiveness.

02**Promoting Values and Ethical Standards:**

“Empower for Change” initiatives focus on UN values, such as Anti-racism, Prevention of Sexual Exploitation and Harassment, and Diversity, Equity, & Inclusion (DE&I), aligning volunteers’ actions with global ethical standards.

03**In-Demand Skills Surge:**

Wide range of opportunities for personalized skill development on UN Competencies and more through complimentary access to platforms like LinkedIn Learning, Rosetta Stone, Coursera, UNITAR, and Coaching.

04**Impactful Leadership Training:**

Leadership and empowerment programs like “Ready To Lead” and “Smarter Working” enhance volunteers’ leadership skills and their ability to effect positive change.

05**Career Management Support:**

A robust offering of learning initiatives that support UN Volunteers to manage their career beyond the assignment.

06**Customized Learning:**

Competency-based learning collections and field-based workshops address the unique needs of UN Volunteers in line with the priorities of their Host Entities, enhancing their capacity to provide effective on-the-ground solutions.

07**Networking and Collaboration Opportunities:**

Initiatives like “You, we, us” and “Voices of Change” foster networking, collaboration, and knowledge sharing among volunteers for potential inter-agency innovation.

08**Accessibility and Flexibility:**

UN Volunteers, regardless of their locations and time-zones, can access learning through various formats like self-paced, live online, and in-person. We commit to making both in-person and online workshops accessible to all.

09**Collaborative Learning and Adaptation:**

Learning initiatives continuously adapt to Volunteers’ needs, based on their feedback from volunteers and UN partners. UNV collaborates with UN partners to co-develop and co-deliver learning for UN Volunteers globally.

10**Guidance for UN Partners:**

The [UN Partner Toolkit](#) provides practical tips and resources to hire and supervise a UN Volunteer including [how to enable learning for UN Volunteers](#).